

FIG. 1

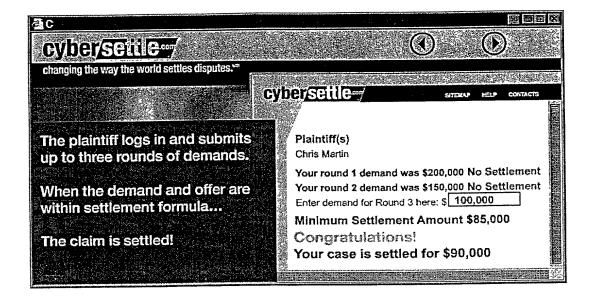


FIG. 2

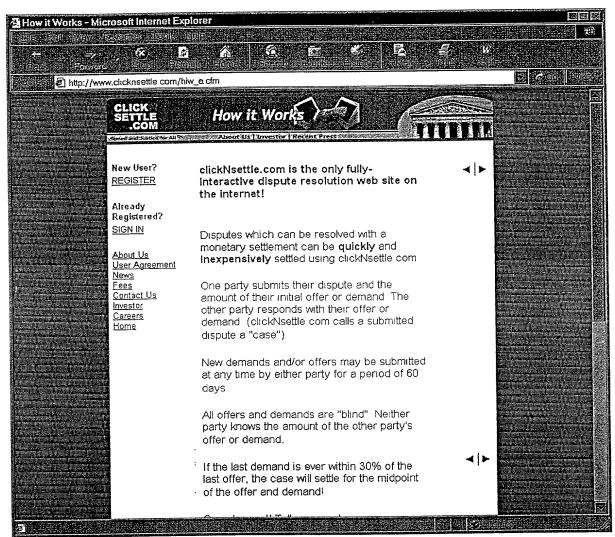


FIG. 3

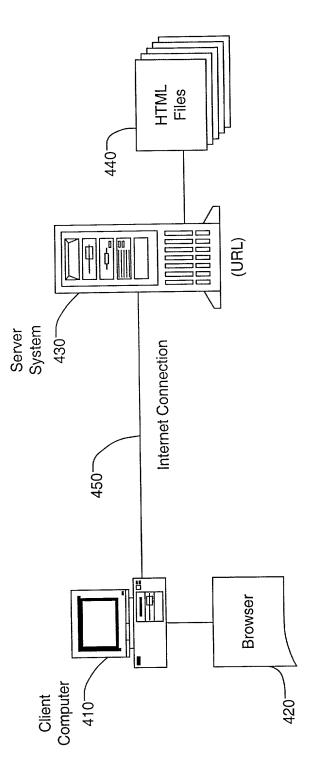


FIG. 4

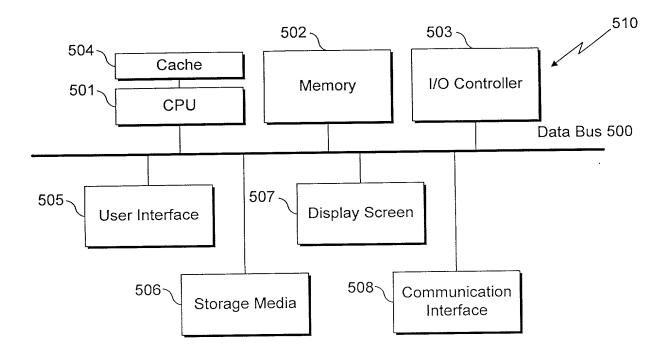


FIG. 5A

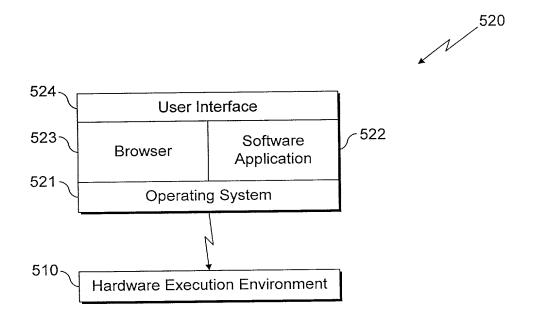
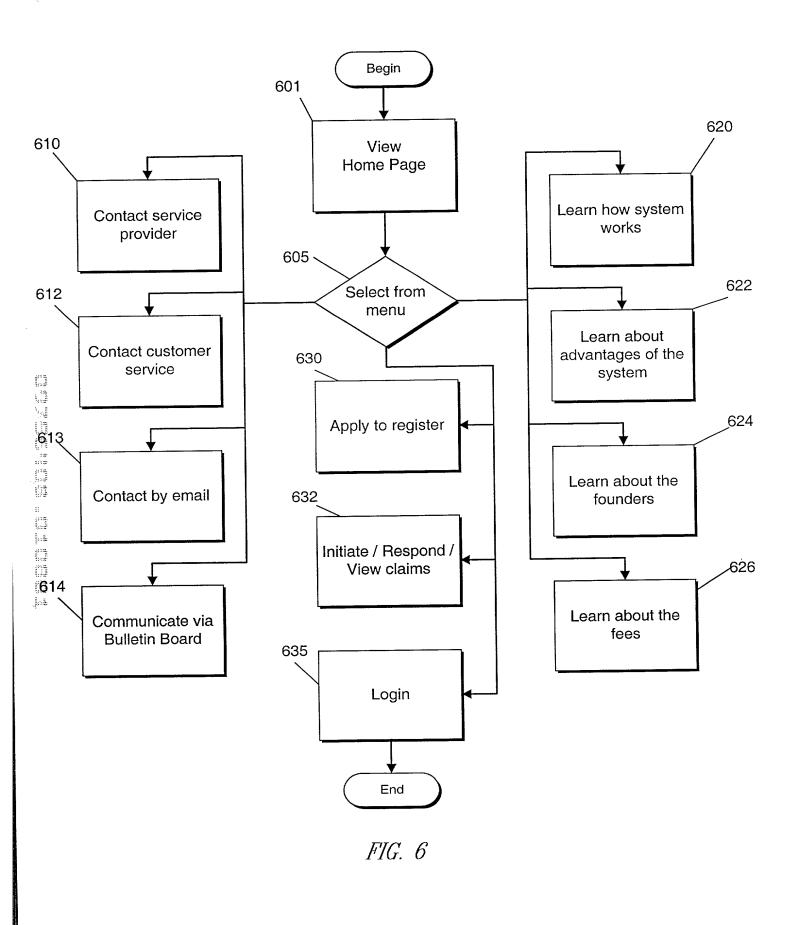


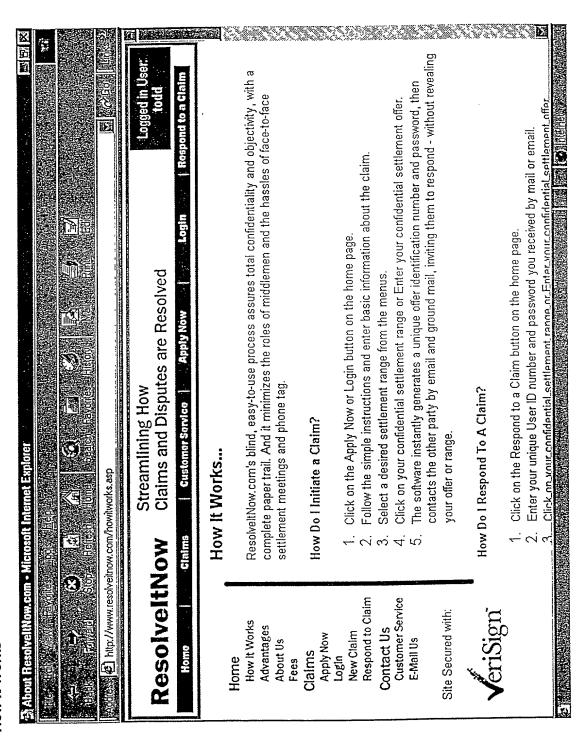
FIG. 5B



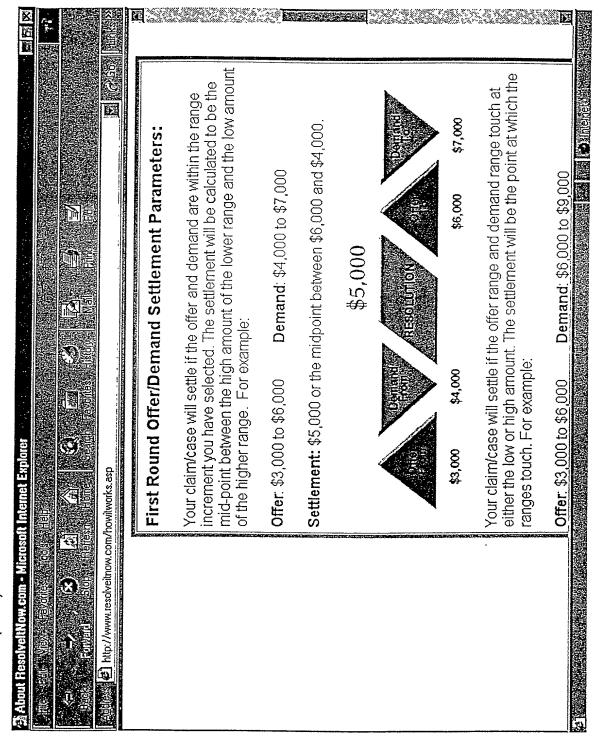
### Home Page

	3	Welcome to  Resolve thoughthow	The BEST Online Solution for Settling Claims and Resolving Disputes!	Respond to a Claim Login	<ul> <li>First time users click Apply Now to start using ResolveltNow!</li> </ul>
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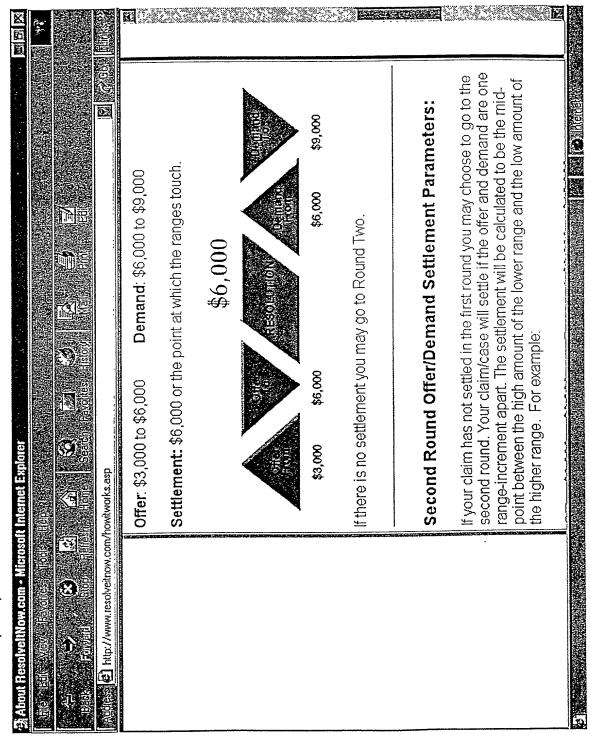
### How It Works



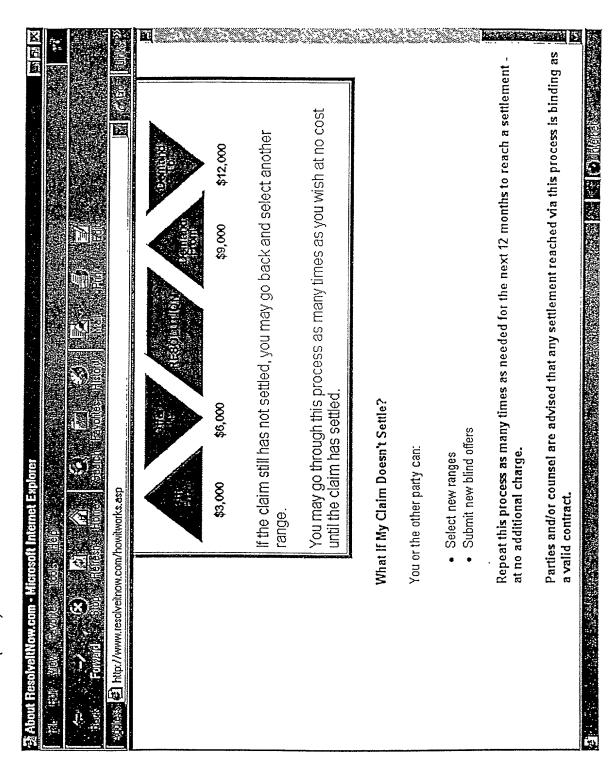
How it Works (cont.)



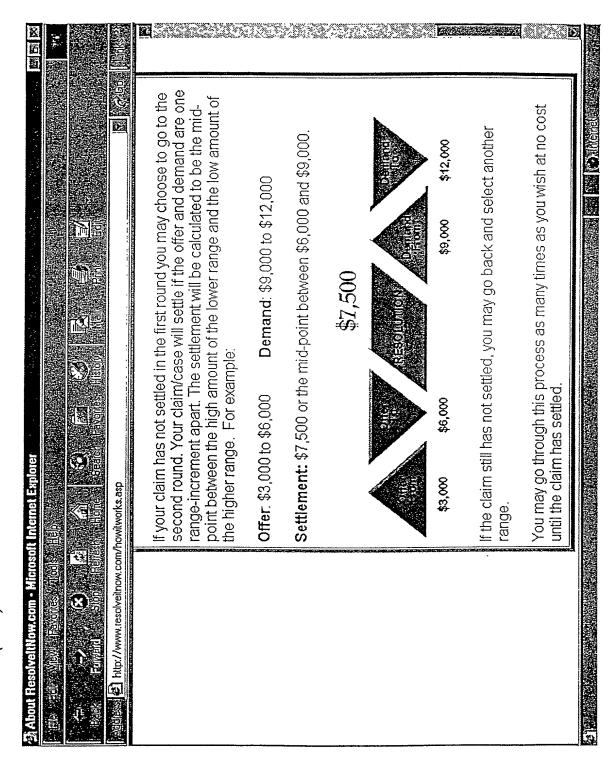
How it Works (cont.)



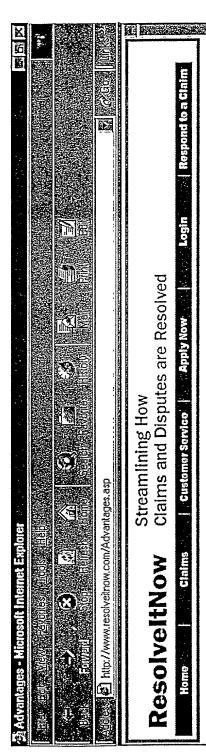
## How it Works (cont.)



How It Works (cont.)



#### Advanatges



# ResolveItNow Advantages

# Created by Dispute Resolution Experts

How it Works Advantages

Home

About Us

Judge and a leading ADR lawyer, expert and consultant. They've resolved tens of thousands of claims. Our proprietary online negotiation method was created by a California Superior Court Settlement

You get the full benefit of more than 60 years of combined dispute resolution experience.

## Complete Confidentiality

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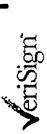
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Our blind process is completely automated to enable both parties to present offers without revealing NEVER be revealed to the other side, or to anyone else. And each claim has its own unique ID and their individual positions or evaluations of the claim. Your offers, strategies and work product will password to prevent unauthorized access.

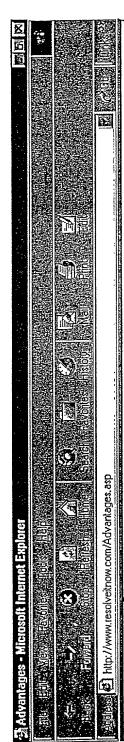
# True Objectivity Without Conflicts

Our process only considers two factors - the acceptable settlement range you select, and the specific offers from each party. ResolveltNow's process never dissolves into emotional battles, posturing or getting the settlement you want. And it works whether or not each party is represented by counsel. personality conflicts, like face-to-face or telephone negotiations sometimes do. You can focus on



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## Advantages (cont.)



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# True Objectivity Without Conflicts

Our process only considers two factors - the acceptable settlement range you select, and the specific offers from each party. ResolveltNow's process never dissolves into emotional battles, posturing or getting the settlement you want. And it works whether or not each party is represented by counsel. personality conflicts, like face-to-face or telephone negotiations sometimes do. You can focus on

# Eliminates Phone Tag, Meetings and Delays

ResolveltNow's website is available to you 24 hours a day. Initiate a case, respond, and submit offers in just minutes, no matter where the parties are located. Every offer is processed instantly, so you're not held up by procedural delays. You never have to play phone tag, or go through the hassles and expense of scheduling and attending unpredictable and emotional negotiation meetings.

#### No Middlemen

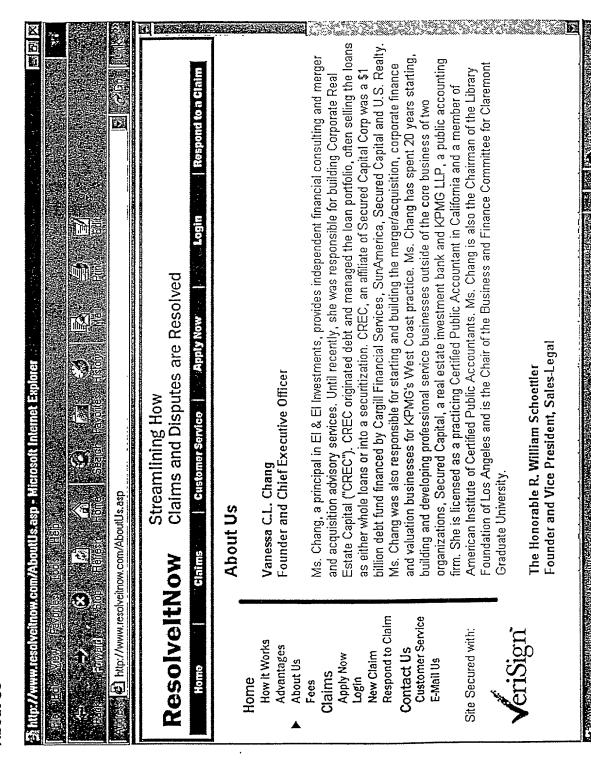
preparing for formal mediation. And you never have to worry about the integrity and confidentiality of With ResolveltNow, you don't waste time and money hiring mediators or additional lawyers, and the mediator or the other party's attorney.

# You Pre-Approve All Settlements

Because you select an acceptable settlement range before you submit an offer, you'll never be surprised by a settlement amount you didn't approve in advance.

ResolveltNow Is The Easy, Efficient and Safe Way To Settle Disputed Claims

#### About Us



## About Us (cont.)

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Vertoign	The Honorable R. William Schoettler Founder and Vice President, Sales-Legal
	Judge Schoettler is an independent mediator and arbitrator with ADR International, Inc. He spent the first 23 years of his legal career practicing with the law firm of Murchison & Cumming. He was appointed to the Los Angeles County Superior Court in 1988 by then Governor Deukmejian of California. Judge Schoettler played a significant role in the use of mediation through the court system. His first and only assignment in the Los Angeles Central Branch was as a Settlement Judge where he presided over an estimated 8,000 settlement conferences. Upon his retirement in 1992 he joined JAMS/Endispute where he presided over an additional 2,000 cases as an arbitrator, mediator and discovery referee.
	John R. Horn Founder and Vice President, Sales
	Mr. Horn is the founder, president and majority shareholder of ADR International, Inc., a consulting firm exclusively dedicated to ADR issues. ADR International, Inc. has established itself as an innovator in ADR related services with a client list of more than 100 full-time ADR professionals. Mr. Horn is recognized as an expert in the ADR marketplace, and has been frequently quoted by <i>The Wall Street Journal</i> , the <i>Los Angeles Daily Journal</i> , and other legal publications. He began his career in ADR while serving several positions at the American Arbitration Association, such as Marketing Director, Western Regional Marketing Director and Administrator of the Large Complex Case Program. Mr. Horn graduated from Loyola Law School, has an MBA in Marketing and Finance, and is a licensed California attorney. He also is an adjunct professor at Loyola Law School teaching arbitration and mediation.
	Larry G. Hunt

## About Us (cont.)



Program. Mr. Horn graduated from Loyola Law School, has an MBA in Marketing and Finance, and is a licensed California attorney. He also is an adjunct professor at Loyola Law School teaching arbitration and mediation.

## Larry G. Hunt Vice President of Product and Bussiness Development

Larry Hunt is responsible for product design and business development for the insurance industry.

management and administration experience. Prior to Superior, Mr. Hunt spent more than 23 years as including workers compensation, for insurers such as Allstate Insurance and CalFarm Insurance. Mr. Hunt also spent three years as sales vice president for Automated Data Processing responsible for Larry Hunt is Senior Vice President - Claims for Superior National Insurance Group, responsible for claims manager and regional claims administrator for multi-line commercial and personal claims, he top 25 property and casualty insurers in developing and selling a claims solution package. managing a claim portfolio of greater than \$750 million. He has more than 25 years of claims

Mr. Hunt has a B.S. and a J.D. from Arizona State University and Western States University, respectively.

#### To Contact Us

www.ResolveltNow.com Email: info@resolveitnow.com Telephone: (310) 575-1634 11845 Olympic Blvd., Suite 950 Los Angeles, CA 90064

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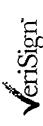
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# Customer Service

If you have any questions, you may:

- Email us at info@resolveitnow com and we will reply within 24 hours.
- Call us at 1(888)900-6000 between the hours of 8.30 a.m. and 5.30 p.m. Pacific Time, Monday to Friday.
- Page us at 1(888)900-6000 for EMERGENCY URGENT matters only and we will respond within 8 hours.



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For questions or c	For questions or comment email <u>secure-site@verisign.com</u> .

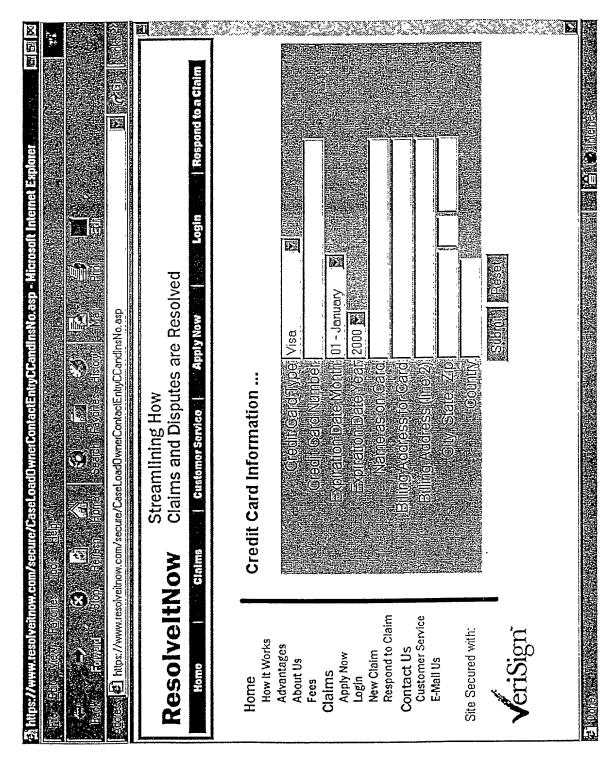
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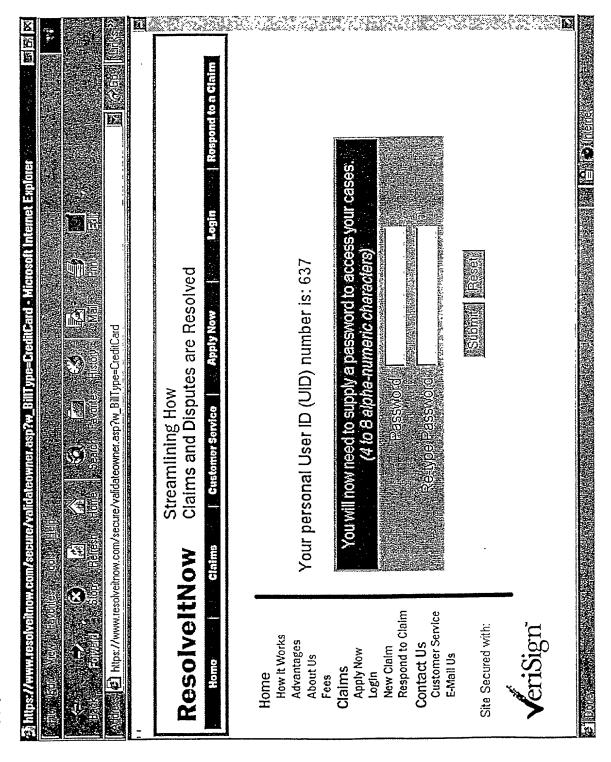
# Initiating Party Contact Information

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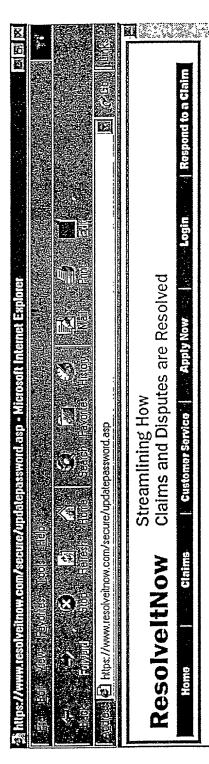
## Supply Password



# Company Account Information

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Congratulations!!!

You are now a registered user of ResolveltNow.com! You may begin accessing your personal cases by selecting 🦓 மூதிர்

Important! Write your User ID (637) and password down and put it in a safe place.

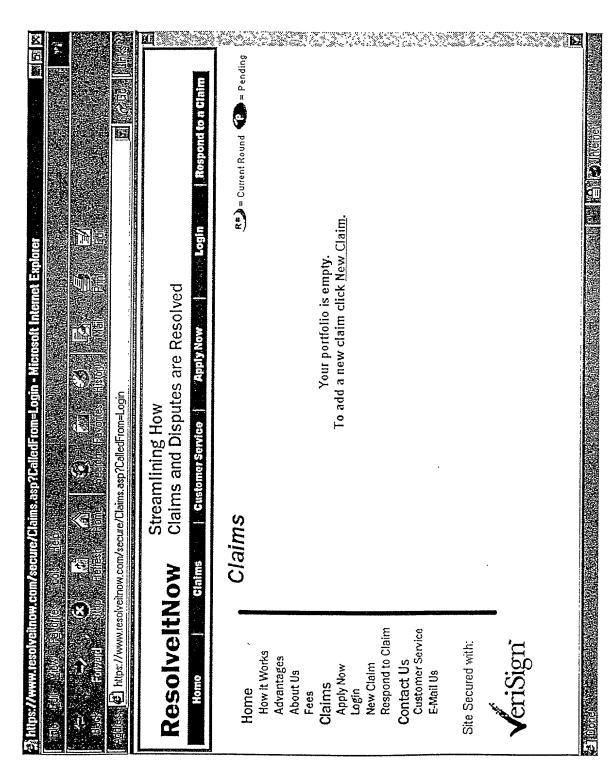


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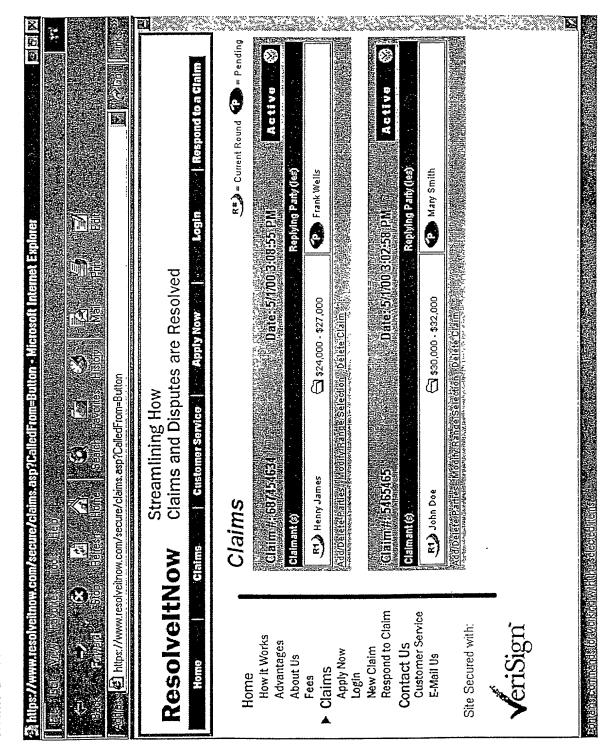
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A https://www.resolveitn	Forward Forward (*)	ResolveitNow Gains	Home How It Works Advantages About Us Fees Claims Apply Now Login New Claim Respond to Claim Contact Us Customer Service E-Mail Us Site Secured with:

## Click for New Claim

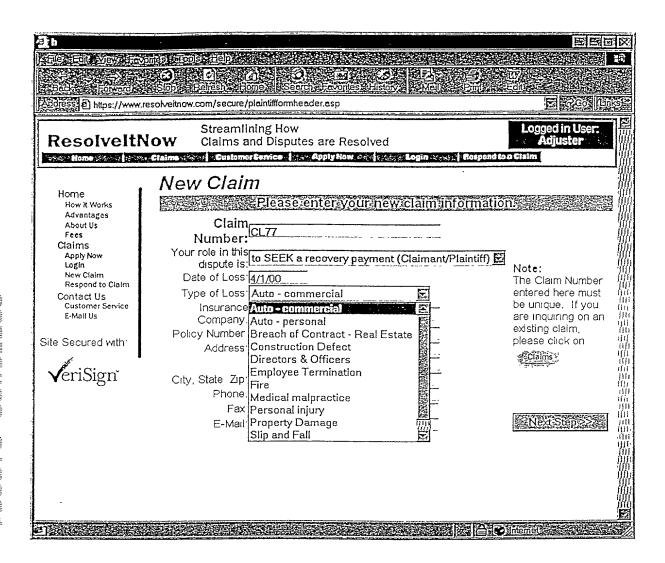


### Claims Status

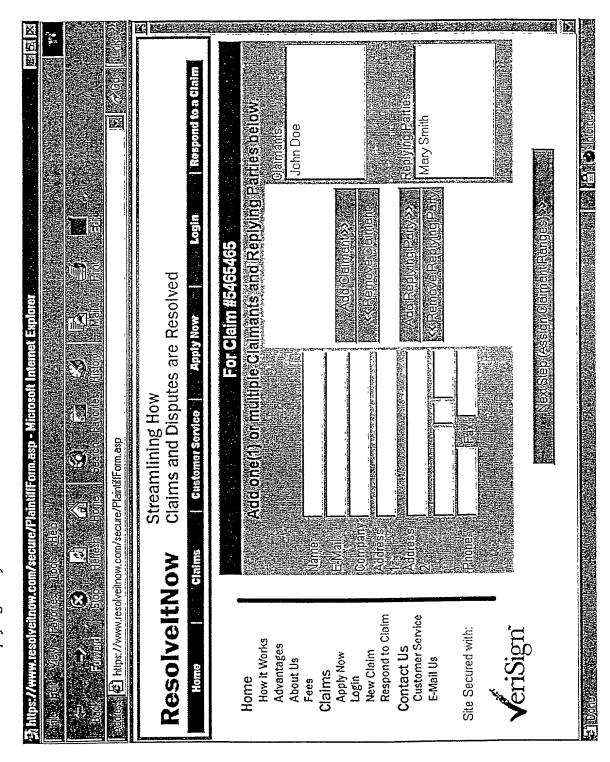


## New Claim Information

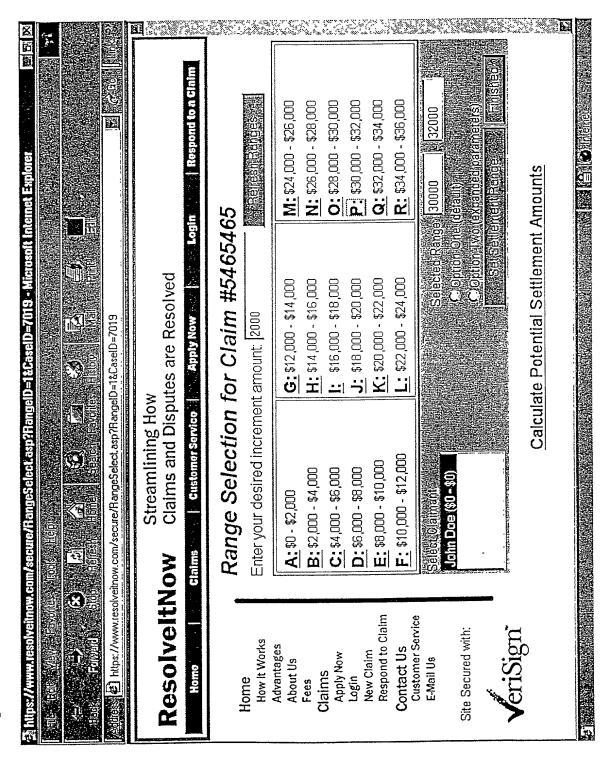
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Home How it Works Advantages About Us Fees Claims Apply Now Login New Claim Respond to Claim Contact Us Customer Service E-Mail Us Site Secured with:	New Claim         Claim Number:         Your role in this dispute in this dispute is post of Loss:         Date of Loss:         Type of Loss:       Note:         Type of Loss:       Number:         Insurance Company:       Number:         Policy Number:       Address:         Phone:       City, State Zip:         Phone:       City State Zip:         Fax:       City State Zip:         E-Mail:       City State Zip:
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Claimant & Replying Party Info



## Range Selection



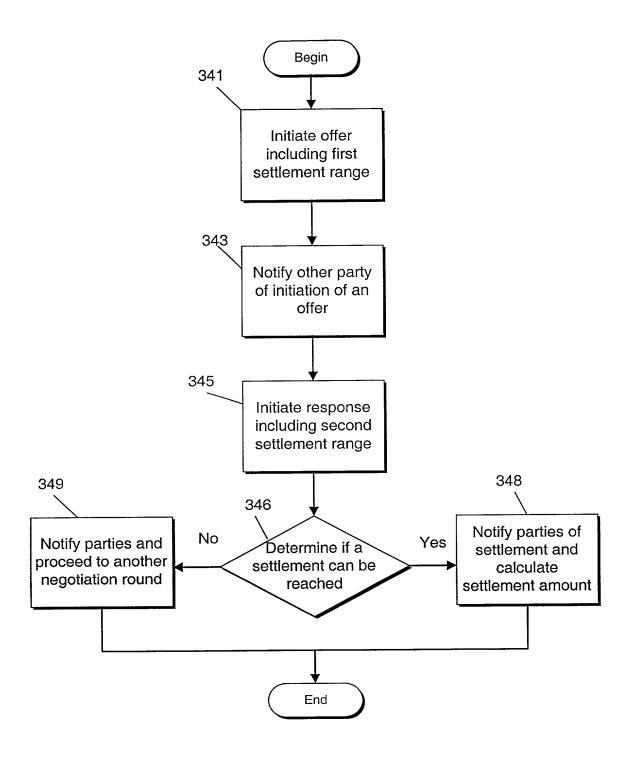
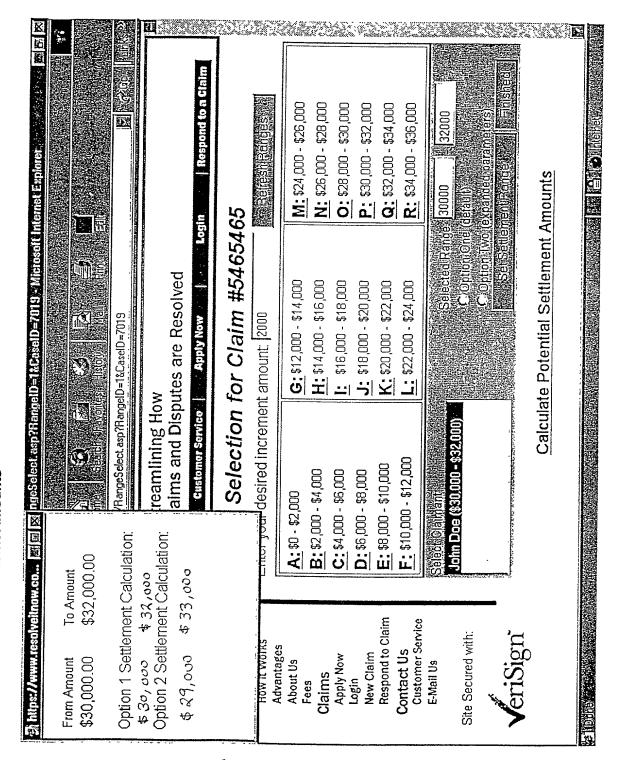
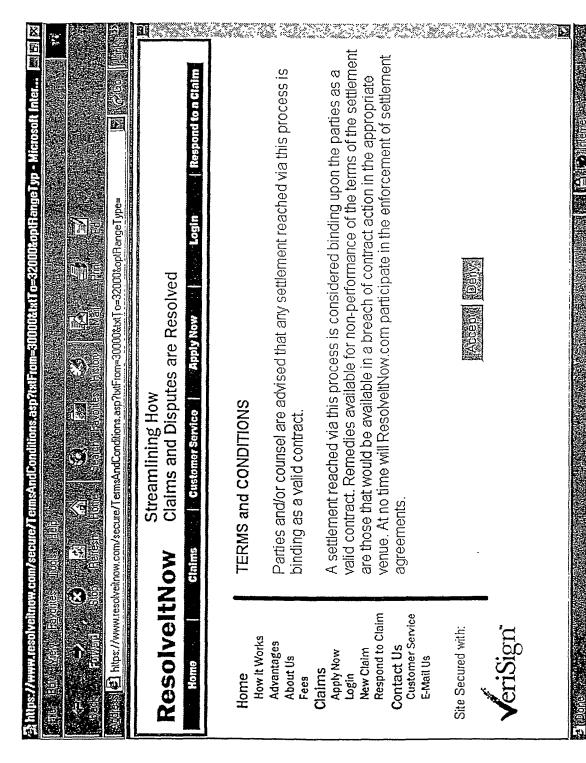


FIG. 34

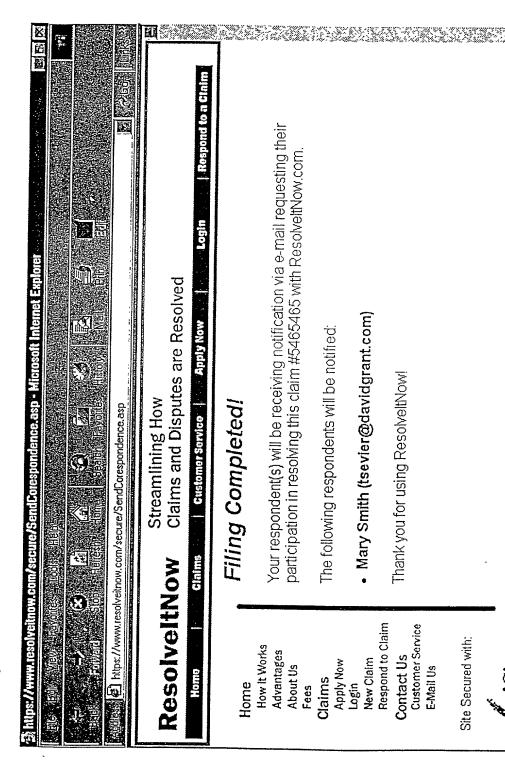
Calculate Potential Settlement Amounts



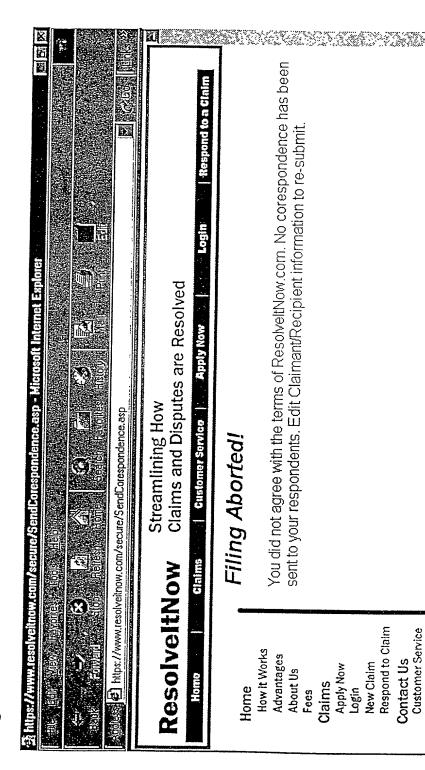
## Terms and Conditions



## Filing Completed



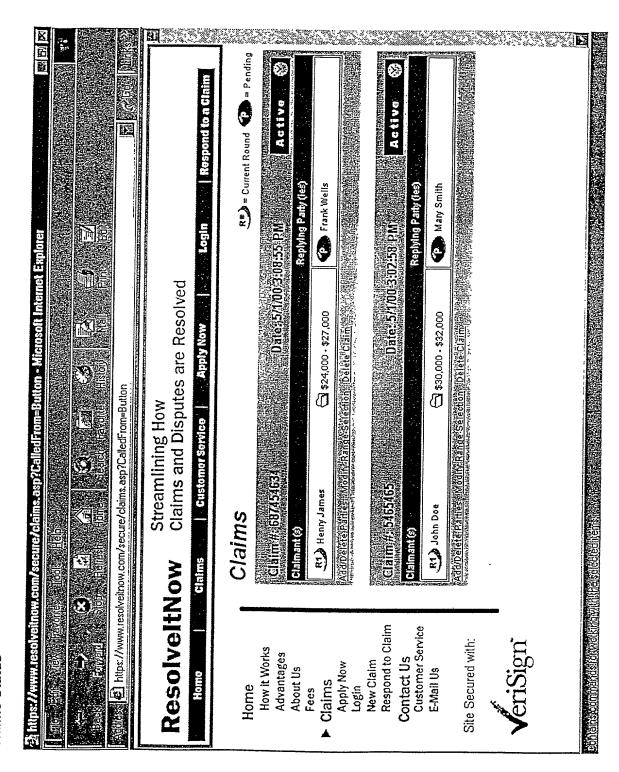
### Filing Aborted



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### Claims Status



Reply to a Claim – Range Selection

	Home How it Works Advantages About Us Fees Claims         Range Selection           Advantages About Us Fees Claims         You may select any amount from the displayed range. You may also choose to input your own range by typing in the fields supplied below <sup>★</sup> .         Property Nouselect any amount from the displayed range. You may also choose to input your own range by typing in the fields supplied below <sup>★</sup> .           Claims Apply Now Login New Claim New Claim New Claim Respond to Claim Resp
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# Offer Submission - Accepted

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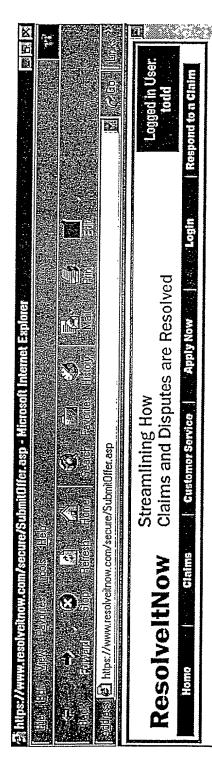
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Offer Submission

NOTE AND THE PARTIES ATT CONGRATULATIONS! The selections of the parties are within the parameters deemed acceptable by the parties. The amount of the settlement is \$16,500.00. The parties are reminded that a \$150 administrative fee will be assessed to each party.

Thank you for using ResolveltNow.com!

# Offer Submission – No Match



Home

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# Offer Submission

Sorry, no match.

assigned to this particular matter will remain active for 12 months from this date. The parameters. To encourage further settlement negotiations, the identification number parties are free to engage in the ResolveltNow negotiation process an unlimited Unfortunately the ranges selected by the parties do not fall with the settlement amount of times within said period.

To try again using different amounts, please wart for an E-Mail or letter from ResolveltNow that will inform you that the opposing party has selected an new settlement range for another chance at resolving this claim.

An E-Mail has been sent to the Initiating Party (todd ) confirming your attempt to settle this claim.

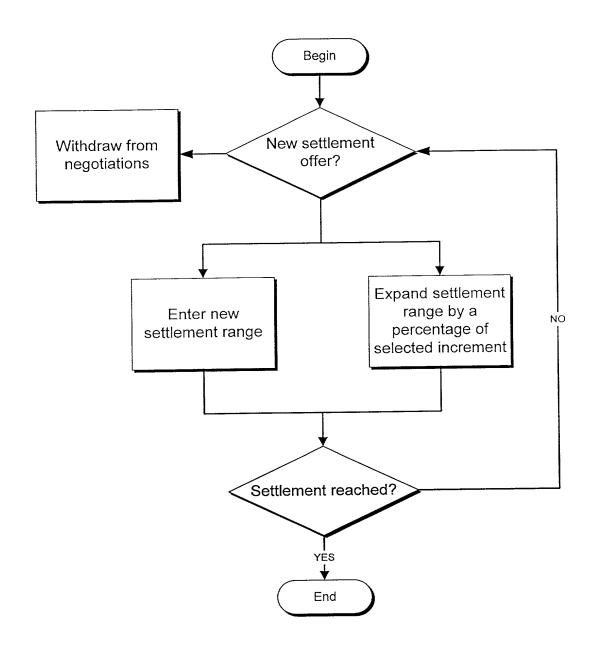


FIG . 43

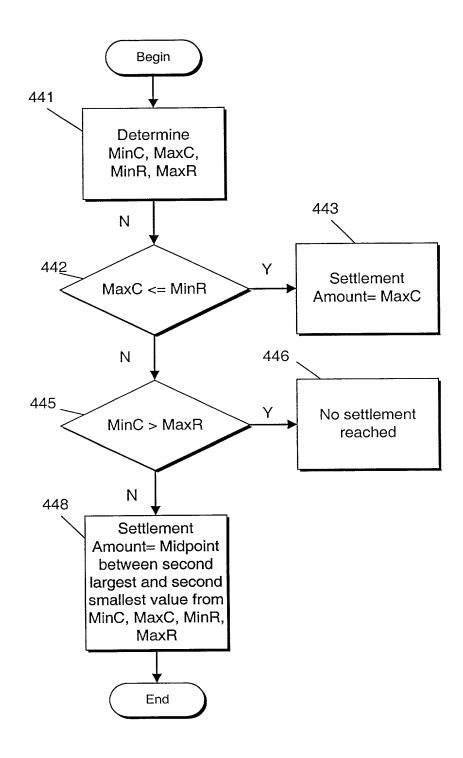


FIG. 44